

### CALIFORNIA COALITION OF CERTIFYING ORGANIZATIONS

**Uniform Disciplinary Guidelines** 

**For Addiction Treatment Professionals** 

7/21/2019





California Consortium of Addiction Programs and Professionals



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#### **INTRODUCTION**

The Uniform Disciplinary Guidelines (UDG) was created as a collaborative effort on the part of CCAPP, the California Association of Alcohol Drug Educators (CAADE), and the California Association of DUI Treatment Providers (CADTP) as a means of standardizing our mutual associations' approaches to applying sanctions. The UDG contains "guidelines" for consequences based on violations of the codes of conduct. It is the primary resource utilized by the CCAPP Ethics Committee and Credentialing Board for determining sanctions. However, it is not an all-inclusive document and certain circumstances may require determinations be made outside of the UDG guidelines. These circumstances may include the absence of a sanction for a specific violation, as well as mitigating or aggravating circumstances that may warrant modification of a specific sanction.

A departure from the UDG would take into consideration factors including previously imposed sanctions for the same violation, sanctions listed in the UDG for violations of similar severity/impact, and the appropriateness of the sanction based on counselor experience. Any departure from the UDG requires review and approval from both the Ethics Committee and Credentialing Board.

#### **CCAPP** Authority to Impose Consequences:

CCAPP Ethics determinations are independent of DHCS determinations. Section 13060(f), Chapter 8, Division 4, Title 9 of the California Code of Regulations specifically grants certifying organizations the authority to, "impose more stringent standards at their discretion" relating to counselor conduct. Upon determining a violation has occurred, the Ethics Committee utilizes the Uniform Disciplinary Guidelines as a guide to decide an appropriate sanction for recommendation to the Credentialing Board. In the absence of a sanction for a specific violation, the Committee must refer to previous recommendations for the same type of violation as well as existing sanctions for violations of similar nature and or impact.

The Committee may diverge from the UDG in applying a higher sanction for the following reasons: there are multiple complaints filed against the respondent within five years of the complaint; there are multiple violations substantiated during the course of the investigation; the respondent shows grave indifference to the impact of the behavior on clients or coworkers; the respondent is unwilling to accept accountability for the infraction or shows a genuine lack of ability to commit to altering future behavior in regard to the offense.

The Committee may diverge from the UDG in applying a lower sanction for the following reasons: the respondent shows genuine ignorance of the offense and no mal intent was documented, and the impact to clients or coworkers is negligible.

Committee recommendations require concurrence of a minimum of three Committee members unless a sanction if greater or less than the UDG in which case a unanimous vote is required.

## **Standards of Conduct:**

Ethics violations are determined by the CCAPP Code of Conduct for Credentialed Alcohol and Drug Professionals and State of California AOD Counselor Code of Conduct, which include standards of conduct in accordance with Section 13060(f), Chapter 8, Division 4, Title 9 California Code of Regulations.

# **APPLICATION INTEGRITY**

CUCC Citation	Violation Category	Minimum Sanction	Maximum Sanction
AI 1: 1., 1.a., 1.b, 1c., 1. d., 3.d	An applicant knowingly makes false statements on an application for initial registration or certification, or on a renewal application.	Denial of credential for not less than six months; fees forfeited.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
AI 2: 1., 1.a., 1.b., 1.c, 1.d., 3. 3.d.	An applicant cheats or participates in cheating during a certification exam.	Denial of credential; fees forfeited. May sit for examination after one year and proof of completion of 10 hours of education in ethics.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
AI 3: 1., 1.a., 1.b., 1.c., 1. d., 3., 3.d	Misrepresentation, in any aspect of an application, or assisting another in misrepresentation on an application.	One year suspension and proof of completion of 20 hours of education in ethics; fees forfeited.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
AI 4: 1, 1.a., 1.b., 1.c., 1.d., 3., 3.d	Misrepresentation, in any aspect of an application for renewal, or assisting another in misrepresentation on an application for renewal.	One year suspension and proof of completion of 20 hours of education in ethics; fees forfeited.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
AI 5: 1., 1.a., 1.b., 1.c., 1.d., 3., 3.d	Violating exam security by compromising exam integrity.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.	NA

#### **BACKGROUND DISCLOSURE**

CUCC	Violation Category	<b>Minimum Sanction</b>	<b>Maximum Sanction</b>
Citation			
BD 1:	Failure to disclose pending	Denial of credential for	Revocation/permanent
2., 2.b.	or prior criminal	not less than six	denial of licensure,
	background or	months; or six-month	certification, or
	professional disciplinary	suspension and proof of	registration; fees
	action when requested to	completion of nine	forfeited.
	provide this information	hours of ethics; fees	
	by a CO, governmental	forfeited.	
	agency, or employer.		

#### **BUSINESS PRACTICES**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
<b>BP 1:</b> 1.	Knowingly providing on- going counseling services to a client engaged with another treatment professional without the consulting with the other professional.	Six-month suspension and proof of completion of nine hours of ethics.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>BP 2:</b> 1., 3., 3.d	Paying or receiving any form of compensation related to the referral of a client for treatment, i.e. fee splitting.	Six-month suspension and proof of completion of nine hours of ethics.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>BP 3:</b> 1., 3., 3.b., 3.d	For counselors who are assigned managerial or supervisory responsibilities: failing to provide clinical supervision to counselors, supervisees, students, interns and volunteers, who are assigned to the supervisor.	90-daysuspension; proof of completion of six hours of education in ethics; and proof of completion of 40 hours of education/training in clinical supervision.	Revocation/permanent denial of licensure or certification; fees forfeited.
<b>BP 4:</b> 1., 3., 3.b., 3.d	For counselors who are who are assigned managerial or supervisory responsibilities: failing to properly document clinical supervision for counselors, supervisees, students, interns and volunteers, who are assigned to the supervisor.	90-day suspension; proof of completion of six hours of education in ethics; and proof of completion of 40 hours of education/training in clinical supervision.	Revocation/permanent denial of licensure or certification; fees forfeited.
<b>BP 5:</b> 2., 2.c., 2.d.	For counselors who are who are assigned managerial or supervisory responsibilities: exploiting relationships with supervisees, employees, students, research participants, or	90-day suspension; proof of completion of six hours of education in ethics; and proof of completion of 40 hours of education/training in clinical supervision.	Revocation/permanent denial of licensure or certification; fees forfeited.

	volunteers.		
<b>BP 6:</b> 1., 1.d., 3., 3.d	False, misleading, deceptive or improper advertising.	90-day suspension.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>BP 7:</b> 1., 1.b.	Failing to provide relevant and important aspects of the professional relationship between client and counselor during the admission process, including but not limited to, establishing a fee and payment agreement; disclosure of any circumstances that may influence the relationship between the client, participant, resident, patient and counselor; or failure to establish a time frame to address these issues if client is impaired upon admission.	60-day suspension and proof of completion of six hours of education in ethics.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

# **CLIENT DISCLOSURE, CONSENT, AND RECORDS**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
DC&R 1:	Intentionally or	Six-month suspension	Revocation/permanent
3., 3.b.,	maliciously falsifying	and proof of completion	denial of licensure,
3.c	and/or destroying	of nine hours of	certification, or
	patient/client treatment	education in ethics and	registration; fees
	records, except as	confidentiality.	forfeited.
	required by law.		
DC&R 2:	Failing to maintain	Six-month suspension	Revocation/permanent
3., 3.b.,	documentation of services	and proof of completion	denial of licensure,
3.c.	consistent with generally	of nine hours of	certification, or
	accepted practices.	education in ethics and	registration; fees
		confidentiality.	forfeited.

# **CRIMINAL BEHAVIOR, OTHER BOARD DISCIPLINE**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
<b>CBBD1:</b> 2., 2.b.	Applying for any credential while awaiting the outcome of legal proceedings concerning an act of sexual abuse, misconduct, or an act punishable as a sexually related crime.	CO may delay application consideration pending outcome of investigation or trial. If convicted, revocation/permanent denial of licensure, certification, or registration; fees forfeited.	Revocation
<b>CBBD 2:</b> 1., 2., 2.b., 3., 3.d	Conviction of a felony act of sexual abuse, misconduct or an act punishable as a sexually related crime during the term of certification or registration.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.	Revocation
<b>CBBD 3:</b> 1.	Conviction of a crime substantially related to the duties, qualifications, and functions of an addiction treatment professional during the term of certification or registration.	One year suspension; proof of completion of nine hours of education in ethics; and proof of completion of20 hours of continuing education.	Revocation / permanent denial of licensure, certification, or registration; fees forfeited.
<b>CBBD 4:</b> 1., 3., 3.d	Conviction of fraud substantially related to the qualifications, duties and functions of an addiction treatment professional.	One year suspension; proof of completion of nine hours of education in ethics; and proof of completion of20 hours of continuing education.	Revocation / permanent denial of licensure, certification, or registration; fees forfeited.
<b>CBBD 5:</b> 1., 3., 3.d	Disciplinary action by other state or governmental agency, if substantially related to the duties of an addiction treatment professional.	Proof of correction from sanctioning board.	Revocation / permanent denial of licensure, certification, or registration; fees forfeited.

# **DISCIPLINARY INVESTIGATIONS**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
DI 1:	Refusal or failure to	Six-month suspension	Revocation/permanent
1., 3., 3.d	cooperate with a CO, or	and proof of completion	denial of licensure,
	the Department of Health	of nine hours of	certification, or
	Care Services in an	education in ethics.	registration; fees
	investigation of an alleged		forfeited.
	violation of the CUCC.		

## **IMPAIRED ABILITLITY**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
IA 1: 1., 2., 2.e, 3., 3.d	Engaging in the practice of addiction counseling; being present where addiction treatment services are administered; failing to disclose relapse in recovery; or attending program services or activities, if impaired by, intoxicated by, or under the influence of illegal drugs, legally prescribed drugs, or alcohol.	1st Offense: Six-month suspension; if in recovery, personal letter describing treatment and/or relapse prevention efforts. 2 <sup>nd</sup> Offense: One-year suspension; if in recovery, personal letter describing treatment and/or relapse prevention efforts, letter from addiction treatment program documenting successful completion of a treatment program and plan for continuing care; and proof of completion of 20 continuing education hours.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>IA 2:</b> 1., 2., 2.e, 3., 3.d	Buying alcohol and/or drugs for or from a client or program participant; or using alcohol and/or drugs with a client or program participant.	Two-year suspension; proof of completion of nine hours of education in ethics, and proof of completion of 40 continuing education hours.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

IA 3:	Disclosure of relapse from	1 <sup>st</sup> Offense: Four-month	
2., 2.e.,	recovery.	suspension; personal	Subsequent offense:
3.d.		letter describing	appeal to certification
		treatment and/or	organization.
		relapse prevention	_
		efforts.	Revocation
		2 <sup>nd</sup> Offense: Nine-month	
		suspension; personal	
		letter describing	
		treatment and/or	
		relapse prevention	
		efforts, letter from	
		addiction treatment	
		program documenting	
		successful completion of	
		a treatment program	
		and plan for continuing	
		care; and proof of	
		completion of 20	
		continuing education	
		hours.	
IA 4:	Gross negligence,	Six month suspension;	Revocation/permanent
1., 2., 3.	incompetence	re-take and pass the CO's	denial of licensure,
		certification exam	certification, or
		(certified/licensed	registration; fees
		counselors); or	forfeited.
		completion of 40 hours of core coursework	
		toward certification	
		(registrants).	

### **PATIENT CONFIDENTIALITY**

CUCC Citation	Violation Category	Minimum Sanction	Maximum Sanction
<b>PC 1:</b> 1., 3, 3.a., 3.d	Intentional or malicious break of client confidentiality.	Six-month suspension; proof of completion of three hours of education in ethics; and proof of completion of six hours of education in confidentiality.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

<b>PC 2:</b> 1. , 3., 3.a., 3.d	Revealing or causing to be revealed, directly or indirectly, confidential client/patient information, including, but not limited to, a confidential communication made to an addiction treatment professional by a client, except as required by law.	<ul> <li>1<sup>st</sup> Offense: Five-day suspension; proof of completion of three hours of education in ethics; and proof of completion of three hours of education in confidentiality.</li> <li>2<sup>nd</sup> Offense: 90-day suspension; proof of completion of three hours of education in ethics; and proof of completion of three hours of education in ethics; of education in confidentiality.</li> </ul>	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>PC 3:</b> 1., 3., 3.a., 3.d	Failure to obtain informed consent to photograph, or electronically video or record a client.	<ul> <li>1<sup>st</sup> Offense: Five-day suspension; proof of completion of three hours of education in ethics; and proof of completion of three hours of education in confidentiality.</li> <li>2<sup>nd</sup> Offense: 90-day suspension; proof of completion of three hours of education in ethics; and proof of completion of three hours of education in ethics; of education in confidentiality.</li> </ul>	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

# PATIENT FINANCIAL EXPLOITATION

CUCC Citation	Violation Category	Minimum Sanction	Maximum Sanction
<b>FE 1:</b> 1., 2., 2.a., 3.d	Intentional financial exploitation of a client, program participant, resident, or a family member or significant other of a client or program participant.	Six-month suspension, and proof of completion of nine hours of education in ethics.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>FE 2:</b> 1., 2., 2.c 3.d	Failing to terminate a professional relationship that is harmful to client.	90 day suspension; proof of completion of three hours of education in ethics; and three hours of direct clinical supervision within one week following reinstatement.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

# PRACTICING WITHOUT APPROPRIATE CREDENTIAL

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
PWAC 1:	Providing counseling	Prior to registration,	Revocation/permanent
1., 1.a.,	services when registration	forfeiture of all accrued	denial of licensure,
1.b., 1.c.,	or certification is required.	work experience hours	certification, or
1.d., 3.,		toward certification.	registration; fees
3.d			forfeited.
<b>PWAC 2:</b>	Providing counseling	<31 days expired, refer	Revocation/permanent
1., 1.a.,	services when	to certifying	denial of licensure,
1.b., 1.c.,	registration, licensure, or	organization for	certification, or
1.d., 3.,	certification is expired.	financial penalty;>30<91	registration; fees
3.d		days late, 30-day	forfeited.
		suspension.	
		>91 days <366 days, six-	
		month suspension.	
		> one year, revocation.	
<b>PWAC 3:</b>	Providing services outside	1 <sup>st</sup> Offense: Proof of	Revocation/permanent
1., 1.a.,	scope of practice defined	completion of nine hours	denial of licensure,
1.b., 1.c.,	in CCR Title IX.	of education in ethics.	certification, or
1.d., 3.,			registration; fees
3.d		2 <sup>nd</sup> Offense: One year	forfeited.
		suspension.	

# **PROHIBITED SEXUAL BEHAVIOR**

CUCC Citation	Violation Category	Minimum Sanction	Maximum Sanction
<b>PSB 1:</b> 1., 2., 2.a., 2.b., 2.d., 3., 3.d	Engaging in sexual conduct with a client, program participant, significant other, or resident who is currently receiving services or has received services within two years.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.	See minimum sanction
<b>PSB2:</b> 1., 2., 2.a., 2.b., 2.d., 3., 3.d	Engaging in sexual conduct with a family member of a client, program participant, or resident who is currently receiving services or has received services within two years, which is detrimental to the client or program participant's treatment.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.	See minimum sanction

# PROHIBITED RELATIONSHIPS (NON-SEXUAL)

CUCC	Violation Category	Minimum Sanction	<b>Maximum Sanction</b>
Citation			
Citation PRNS1: 1., 2., 2.a., 3.d.	Engaging in nonprofessional/social relationship with a client, their romantic partners, or their family members within two years of termination of counseling relationship. This applies to both in-person and electronic interactions or relationships; including, but not limited to, attending a social function together, visiting client/ counselor's home, and	90-day suspension, proof of completion of six hours of education in ethics and six hours of education in boundaries	Revocation
	social communications via		

	social media, outside of the assigned agency duties of the counselor.		
<b>PRNS2:</b> 1., 2., 2.c., 3.d.	Engaging in a business relationship with a client, patient, program participant, resident and/or other persons significant to them within one year termination of counseling relationship; including but not limited to buying/selling goods and/or services.	90-day suspension, proof of completion of six hours education in ethics, six hours education in boundaries	Revocation

#### **REPORTING REQUIREMENTS**

CUCC	Violation Category	Minimum Sanction	Maximum Sanction
Citation			
<b>RR 1:</b> 1., 3., 3.d	A registered, certified, or licensed AOD professional becomes aware of an alleged violation of the Uniform Code of Conduct, and the professional has a reasonable basis to believe the allegation may be true, and fails to report it to the Department and to the registered, certified or license counselor's certifying organization, within72 hours.	Six month suspension and proof of completion of six hours of education in ethics	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>RR 2:</b> 1., 3., 3.d	Filing a false or misleading complaint or providing false information to certifying agency or DHCS	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.	See minimum sanction
<b>RR 3:</b> 1., 3., 3.d	Failure to report child, elder or dependent adult abuse.	Six-month suspension; proof of completion of six hours of education in ethics; and proof of completion of eight	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

<b>RR 4:</b> 1., 3., 3.d	Failure to warn likely victims when a clear and imminent danger exists from a client.	hours of education in mandated reporting. Six month suspension; proof of completion of six hours of education in ethics; and proof of completion of three hours of education in "Duty-to-Warn" (Tarasoff) education.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
<b>RR 5:</b> 1., 3., 3.d	Failure to take action when a client may inflict serious bodily harm to himself/herself.	Six-month suspension; proof of completion of six hours of education in ethics and proof of completion of three hours of education in Duty-to-Warn (Tarasoff) training.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.

### **UNPROFESSIONAL CONDUCT: ABUSE, DISCRIMINATION, ETC.**

CUCC Citation	Violation Category	Minimum Sanction	Maximum Sanction
UC 1: 1., 2., 2.d, 3., 3.d	Verbally or physically harassing, in a non-sexual manner, a client, program participant, resident, family member or significant other of a client or program participant, or staff member of a treatment program.	90-day suspension and proof of completion of nine hours of education relevant to the nature of the offense as determined by the CO.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
UC 2: 1., 2., 2.d, 3., 3.d	Physically abusing a client, program participant, resident, family member or significant other of a client or program participant, or staff member of a treatment program.	90-day suspension and proof of completion of nine hours of education relevant to the nature of the offense as determined by the CO.	Revocation/permanent denial of licensure, certification, or registration; fees forfeited.
UC 3:	Discriminating on the	90 day suspension and	Revocation/permanent

4 0 0 1	1 . C 1		
1., 2., 2.d,	basis of a client's sex, race,	proof of completion of	denial of licensure,
3., 3.d	ethnicity, religion, age,	nine hours of cultural	certification, or
	national original,	sensitivity education.	registration; fees
	economic condition,		forfeited.
	sexual orientation or		
	disability.		
UC 4:	Purposefully emotionally	90 day suspension and	Revocation/permanent
1., 2., 2.d,	degrading a client ( <i>e.g.</i>	proof of completion of	denial of licensure,
3., 3.a.,	using confidential	nine hours of education	certification, or
3.d	information to slander or	relevant to the nature of	registration; fees
	shame) when the	the offense as	forfeited.
	intention is to cause	determined by the CO.	
	appreciable harm.		
UC 5:	Knowingly referring a	Six month suspension;	Revocation/permanent
1.	client to an unqualified	proof of completion of	denial of licensure,
	individual.	three hours of education	certification, or
		in ethics; and proof of	registration; fees
		completion of three	forfeited.
		hours of education in	
		confidentiality.	
UC 6:	Promoting or advocating a	1 <sup>st</sup> Offense: 90-day	Revocation/permanent
1., 2., 3.,	particular gender, cultural,	suspension and proof of	denial of licensure,
3.d	or religious orientation or	completion of nine hours	certification, or
	doctrine as part of a	of cultural sensitivity	registration; fees
	treatment program, except	education.	forfeited.
	when such orientation or		
	doctrine is an accepted	2 <sup>nd</sup> Offense: 180-day	
	part of the program's	suspension and proof of	
	mission and client has	completion of additional	
	voluntarily agreed to	nine hours of cultural	
	participate and has made	sensitivity education	
	this agreement known, in	plus nine hours of ethics	
	writing.	education.	
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